

[Wagner- Peyser Program (Veteran Job Seeker Component)]

QUALITY ASSURANCE REPORT

PROGRAM YEAR 2016 -2017

Review Date: March 2017

Region 01



CareerSource Escarosa

Completed by ML Davis

May 8, 2017

3670-2B North "L" Street Pensacola, Florida 32505

www.careersourceescarosa.com

CareerSource Escarosa is an equal opportunity employer. Auxiliary aids and services are available upon request to individuals with disabilities. TTY: (877) 889-5627 | TDD: (800) 955-8771

MONITORING EXIT SUMMARY



The programmatic quality assurance review of the Wagner-Peyser Program, Veteran Job Seeker component, for PY 2016 -2017 has been completed. The sample size consisted of twenty (20) computer-based files.

The results of the review are presented as findings, Other Noncompliance Issues and Observations. Findings identify violations of Federal Law, Florida State Statute, regulation, code policy or procedural guidance. Other Noncompliance Issues identify lower risk conditions and Observations identify situations the staff may need to be aware of. Each Finding and Other Noncompliance Issue requires a Corrective Action Plan (CAP).

Ten of the Employ Florida Job Seeker computer-based files monitored contained sufficient documentation to support all case management elements and the data recorded in EFM were found to meet program compliance standards. However, the review identified ten veteran job seeker computer-based files as containing issues that were identified as FINDINGS . A matrix has been provided to assist in the development of your written response.

Please submit your CAP along with any supporting documentation within 20 days from receipt of this report to mdavis@careersourceescarosa.com. Should you have any questions related to this report or the quality assurance review process, please feel free to contact me at 850-607-8700 x 294 or at the above email address. Hope that you find the recommendation contained on the matrix beneficial to improving the services we provide to the CareerSourceEscarosa Job Seeker.