### WELFARE TRANSITION PROGRAM

## [CASE MANAGEMENT COMPONENT]

# **QUALITY ASSURANCE REPORT**

PROGRAM YEAR 2016 -2017

Review Date: April 2017

**LWDB 01** 



### CareerSource Escarosa

April 20, 2017

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#### MONITORING EXIT SUMMARY

This summary report covers the Case Management component of the Welfare Transition Program compliance monitoring review that was conducted during January 2017. The review sample included thirty-eight (38) participant computer-based and hard copy files.

There was one compliance issue and no non-compliance issues identified during this programmatic review. A CAP response is required to address the one finding and in-service case management training is recommended for newly assigned case managers.