

WELFARE TRANSITION PROGRAM
[CASE MANAGEMENT COMPONENT]
QUALITY ASSURANCE REPORT

PROGRAM YEAR 2015 -2016

Review Date: April 2016

LWDB 01



CareerSource Escarosa

April 26, 2016

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MONITORING EXIT SUMMARY

This summary report covers the Case Management component of the Welfare Transition Program compliance monitoring review that was conducted during April 2016. The review sample included twenty-seven (27) participant computer-based and hard copy files. **There were no compliance issues and one noncompliance item identified during this programmatic review.**

Noncompliance Issue - A CAP is not required

Noncompliance Issue - The date employment was verified and entered onto the OSST Employer Information screen is prior to the job tracking (start-to-work) date.

- Issue #20 - The date employment was verified

Applicable Reference: 445.010 (f) F.S. Confirmation through WORK Number constitutes verification if all information is included.

Clarification: Based on data entered onto the OSST Skill Development Employment Information screen.

Recommendation:

Schedule and conduct Case Management in-service training.